

COVID-19 PROTOCOLS LODGING



Tetherow Resort is adhering to protocols set forth by the U.S. CDC, the Oregon Health Authority, and the State of Oregon. While we may be changing the way we operate in order to ensure the safety of our members, guests, and staff, we are also committed to deliver the Tetherow experience you've come to enjoy. Please see below for current operating protocols and guidelines.

GENERAL INFORMATION

- If you have any questions, please call the Front Desk [541-213-2405](tel:541-213-2405)
- Luggage delivery and handling will be available only upon request.
- Tetherow Sport will be available by reservation only. Call the T-Sport front desk at 541-213-2435 for more information.

HOUSEKEEPING & MAINTENANCE

- Hand sanitizer is provided in all Hotel Rooms and Vacation Rentals.
- Public areas will be sanitized regularly.
- There are sanitization stations located at the entries of each building.
- Decorative pillows, magazines, and other paper items have been removed from the rooms and homes.
- All coffee bar items are sanitized prior to being placed in the room.
- Vacation Rental: mid-stay housekeeping services can be requested by contacting the front desk 2 days prior to cleaning. Linen service delivery is available upon request with a 24-hour notice.
- Hotel Room: mid-day clean and refresh services will be performed by request only by contacting the front desk.
- Trash pick-up for hotel guests will be completed daily. Please place cans in hallway when the service is needed.
- Staff will practice social distancing during guest-requested room deliveries. Staff will disinfect items prior to delivery as well as sanitize hands and wear gloves and mask.
- If you require maintenance during your stay, we ask that guests not be present in the Hotel Room or Vacation Home while the maintenance team is performing the maintenance service.
- Staff will practice proper disinfection of units upon entry and exit.

SEE BACKSIDE FOR FOOD & GOLF INFO



COVID-19 PROTOCOLS FOOD & GOLF



FOOD & BEVERAGE



- **Hours:** Daily from 8am – 10pm. Last seating at 8pm
- **For curbside pickup or takeout:**
Call: 541-213-2429
Email: RowToGo@tetherow.com
Pickup: Please call or email when you have arrived so we can bring your order out to you.

solomon's

- **Hours:** Wednesday – Sunday from 4pm – 8pm. Last seating at 8pm
- **Reservations only, please call 541-213-2428**

THE CAFE

- **Hours:** Monday – Thursday from 8am – 2pm
Friday – Sunday from 8am – 6pm

GOLF

- **Operating daily from 7am – 5:30pm.**
- To make a tee time, please call 844-431-9701 (Option 3).
- The golf shop is open but limited to staff access only. Staff members will assist all guests with purchases from the shop.
- No cash transactions at this time, please.
- Personal trolley storage, bag drop service, and storing of clubs are temporarily suspended.
- The range is open and set up with balls only. Bag stand service is suspended until further notice.
- One person per cart, unless from the same household. If group is traveling or lodging together, guests can ride together though strongly discouraged.

FOR MORE INFORMATION VISIT:
[TETHEROW.COM/COVID/](https://www.tetherow.com/covid/)